Student Health Insurance Program For:
How Does Insurance Work Here?

• In the USA, medical expenses are very costly and without medical insurance, you can owe exorbitant amounts for healthcare.

• The SUNY International Health Insurance Plan will help pay for medical bills that you will incur when you go to the doctor, hospital, or pick up prescription medication.
How Do I Enroll?

• This insurance policy is mandatory and is included in your SUNY tuition fees for your protection.

• This plan includes:
  - Preventative (Wellness) Care and Sickness/Injury Coverage
  - Medical, Security, Political, and Natural Disaster Evacuation/Repatriation

• Coverage is available voluntarily for your spouse and for your child(ren)
What Does This Plan Cover?

- Preventative Care
- Primary Care Office Visits
- Urgent Care Visits
- Emergency Care
- Inpatient/Outpatient Hospital Care
- Mental Health Services
- Required Immunizations

- Prescription Drugs
- Labs and Imaging
- Ambulance
- Maternity and Nursery Care for a Covered Pregnancy
- Tel-A-Doc (refer to brochure)
- Medical, Political, Natural Disaster Evacuation and Repatriation
What Is My Out of Pocket Expense?

- **Deductible** – The amount you must pay annually before the insurance kicks in. *The deductible for this policy is $50 for in-network care when you are seen outside of the student health center.*

- **Coinsurance** – The cost you are required to pay each provider. *The coinsurance amount for this policy is 0% for in-network care.*

- **Co-Pay** – A fixed amount you pay directly to the provider at the time of service. *This amount varies depending on the type of covered service.*

- **In-Network** – Group of providers you must go to for the most cost-effective pricing.

*Please see video [here](#) for explanation of common insurance terminology*
## Summary of Plan Benefits

<table>
<thead>
<tr>
<th>Plan Design (Per Person, Annually)</th>
<th>In-Network Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Deductible</td>
<td>$50 (student pays this 1 time, annually, not with each visit)</td>
</tr>
<tr>
<td>Coinsurance</td>
<td>0%</td>
</tr>
<tr>
<td>Preventative Care Services</td>
<td>Covered in full (annual physical, OB-GYN)</td>
</tr>
<tr>
<td>Primary Care Visit</td>
<td>0% Coinsurance/Copay After $50 Deductible is Met</td>
</tr>
<tr>
<td>Urgent Care Visit</td>
<td>0% Coinsurance/Copay After $50 Deductible is Met</td>
</tr>
<tr>
<td>Emergency Room</td>
<td>0% Coinsurance/Copay After $50 Deductible is Met</td>
</tr>
<tr>
<td>Ambulance</td>
<td>0% Coinsurance/Copay After $50 Deductible is Met</td>
</tr>
<tr>
<td>In-Patient Hospital Care</td>
<td>0% Coinsurance/Copay After $50 Deductible is Met</td>
</tr>
<tr>
<td>Prescription Drugs</td>
<td>$10 (tier 1)/$20 (tier 2)/$20 (tier 3)</td>
</tr>
</tbody>
</table>
How Do I Get Started?

You will receive an email from notifications@uhcsr.com that an ID card is available for you, and to view, download or request a hard copy ID Card, to please visit here (https://myaccount.uhcsr.com/)
From: notifications@uhcsr.com.

Subject: Your ID card & Notice of Privacy Practices from UnitedHealthcare StudentResources are available

Dear Member,

An ID Card is now available for you or a covered member of your family. Due to our "Go Green" effort; a card will not be mailed to you automatically.

To view, download, or request a permanent ID card*:

Create or login to My Account by clicking here.

If the link above does not work, please go to https://myaccount.uhcsr.com

*If you request a permanent ID card, it will be mailed to the address we have for you in our system.

You can also view/fax/email your ID card from My Account by downloading the UHC StudentResources app.

My Account is a valuable tool to help manage your health care benefits. Once logged in you can access your ID card, plan materials, view important messages, check claims status, submit online forms, update your personal information and learn about your ancillary benefits. You can also find information regarding the 1095-B tax form and why we may need your SSN/TIN number (if applicable).

Notices of Privacy Practices describe how we will use, store, and protect your health information. To view or print this document click here and scroll to Health Plan Notices of Privacy Practices.

To request a paper copy, please call (800) 767-0700

The Company does not discriminate based on sex, age, race, color, disability or national origin in health programs and activities. To review the full Non-Discrimination Notice, click here.

• ATTENTION: If you speak English, language assistance services are available to you free of charge. Please call 1-866-260-2723.
• ATTENTION: Si habla español (Spanish), los servicios de asistencia lingüística están disponibles al llamar al 1-866-260-2723.
• 請注意：如您會中文（Chinese），我們會為您提供語言協助服務，請致電1-866-260-2723

For other languages, click here.

Please do not reply to this e-mail. If you have questions, please call Customer Service at the toll-free telephone number on the front of your member ID card or the number displayed when using the UHCSR Mobile App. If your ID card is not available, please call Customer Service at 1-800-767-0700 (7:00 AM - 7:00 PM, CST, Monday through Friday).
This is what the screen looks like to create your account for the first time so that you can grab your Health Insurance ID Card.
You Can Access Your Account from Your Computer, iPad or Smartphone 24/7

Welcome to the new My Account.
Healthcare is in your hands.
Here’s What You Can Do In Your UHC Account
What Will My Health Insurance ID Card Look Like?

UnitedHealthcare

2017-18 Academic Year

Student Resources

Insured: ____________________________
SR ID #: ___________________________
Policy #: __________________________
Group Name: ________________________

For Members: 1-800-767-0700
For Providers: 1-888-224-4875

HealthiestYou Telehealth: 1-855-678-5858
www.telehealth4students.com
24/7 Student Assistance Program: 1-877-862-1172

UnitedHealthcare Options PPO Network

OPTUMRx
Rx Bin: 610279
Rx PCN: 9999
Rx Group: UHCSTRC01

ID: 17S Underwritten by UnitedHealthcare Insurance Company of New York

CLAIMS INSTRUCTIONS

Submit claims to the company within 90 days after the date of service. Please mail all medical and hospital bills along with the insured student's name and patient's name, SR ID number, address, and the name of the college or university under which the student is insured to the address listed on this card.

Send claims to:
Student Resources
PO Box 809025
Dallas, TX 75380-9025
Electronic Payer ID #: 74227

For emergencies while traveling contact:
UnitedHealthcare Global
1-877-461-2273 (Toll-free) or 1-410-453-6330 (Collect)
or email assistance@uhcglobal.com.
Use ID # 355751

For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.

NOTICE TO ALL HEALTHCARE PROVIDERS

This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.

17-1D1 www.uhcsrc.com
Need Support?

For Health Insurance Plan or Claim Assistance
888-714-6544 or email customerservice@uhcsr.com

For UHC Telehealth
1-855-870-5858
To Locate a Provider click here

For General Assistance
866-535-0456 or student@haylor.com
Thank You, On Behalf Of The HFC Collegiate Team