

Faculty Student Association
Meeting minutes
September 8, 2023

Meeting details

Time: 12PM

Location: East Side Dining

12:05PM

- Start of the meeting with the members present:

Madhabi Chakravorty

Aaron Tu

Rachel Truskinovsky

Hanora Woodruff

Avi Kaplan

Michaelo Herring-Calvo

Alex Herz

Amanda Busanet

William Napolitano

Angela Agnello

Kevin Kenny

Perry Tucciarone

Rich Maha

Laura Martarono

Dawn Villacci

Rob Finazzo

Katrina Lovett

Nicole Diaz

Diana Kubik

12:06PM

- New Business
 - ❖ What time works for students?
 - Beginning of the week (Monday through Thursday), later in the day.
 - Send a survey to find out their availability for the weekly meetings.
 - ❖ Encourage students to join this group to receive their feedback.
 - ❖ Next week, the meeting will be in Jasmine in the J Club. Meetings will be once a week.
 - ❖ Tabling in different times, days, and locations to get the most feedback and performance. This week tabling should be done at Jasmine.
 - Ask students about if they are aware of the feedback form.
 - ❖ **Questions to ask students when tabling:**
 - What is your favorite menu item so far?

- Which food location do you enjoy most?
- Which location do you frequent most?
- Do you know where to go to submit feedback on the SBU Eats Program ?
- What are your suggestions for improving the SBU EATS program?
- ❖ Provide tablets so it is easier to fill out the form when tabling.
- ❖ In two weeks the survey will be sent. It will be about asking what to do with the current location of Starbucks at East Side Dining.
 - It was recommended to keep the space as a Starbucks as the third location.
 - The other option is to expand the Starbucks location in the library.
 - Add a question about the ice cream flavor location and rotation in the survey.

12:24PM

- Explanation of the feedback form and how it was quantified.
 - ❖ The feedback is from the surveys from the QR survey and online form.
 - ❖ 90 comments so far.

12:26PM

- Open communication
 - Mixed reviews about Wicked Wingz. Negative: it is inconsistent with their presentation and cooking (sometimes soft, sometimes crunchy, doesn't always come with celery and carrots). Positive: love the Homemade Chips, good portion for the price.
 - It is appreciated by students that Urban eats and the burrito spot is open until 11PM.
 - It is important to let the students know and remind them that if something is wrong with their food, they should go to a manager wearing a red shirt and they will fix the issue.
 - Roth and the meal exchange program. Discussed the possibility of expanding the meal exchange program to SAC, because it is very popular. SAC is not the best location right now because of the long lines that currently exist and the limited staff.
 - Consider that students living in the East and West might not walk to eat at Roth when it is winter.
 - Students love Cocina Fresca. There is a difference in the equipment used at East and at Roth when making quesadillas.
 - Students like that there is a variety of desserts at East Side Dining. Students would like to see a greater variety of fruit and more strawberries.
 - Students want to see less mixed fruit due to food allergy concerns. If students ask a staff member wearing a red shirt, they will get fruit that has not been mixed together.
 - Students want more Greek yogurt at the East Side Dining.

- Inconsistency in utensils at East dining at night (have plastic rather than reusable).
- More students want two ice cream flavors, one that varies between chocolate and vanilla, and the other flavor can vary. Another option is to select a location for only vanilla and another location for chocolate.
- Add a question about the ice cream flavor location and rotation in the survey.
- Jasmine rice is salty.
- More food options for celiacs. All those comments related to food allergies have to be redirected to Laura.
- Students would like to see the screens where they can see the news, important events, etc. Although it might not be possible to do it at East Side Dining because of the power requirements on campus, it could be possible to stream, for example football games in the future.
- The charge device screens are mostly used at SAC, not too much at East Side Dining.
- Students prefer plain mac and cheese. Maybe the other toppings can be added separately.
- Students like the vegan chicken tenders, the lemon soup, and the cheesecake.
- They would like to see a smoothie place that accepts dining dollars, like the one that was at Urban Eats.
- A student received a grilled chicken sandwich with bacon which wasn't listed in the ingredients list. They did not find a person to talk to.
- Chef's Table is cold because it doesn't warm the whole pan. The pizza gets tough if it sits out for too long.
- Often the meat at Chef's Table is not seasoned enough. More seasoning is to be added to the meat according to the preferences.
- Inform students that in Nutrislice they can find food truck locations and the schedule.
- Students at East Side Dining are being charged dinner prices instead of late at night prices. We will contact students and provide a refund.
- The food at late night at East Side Dining is often not labeled.
- Very little options for gluten-free students. Direct this student to Laura Martorano, MS, RD, CDN, Campus Dining Dietitian.
- The small plates sometimes don't fit items such as pizza. The small plates were established to reduce the waste of food. Bigger plates have been ordered, but they are not here yet.
- Dominick is a great manager. Students love him.
- Starbucks at East Side Dining doesn't run out of products so it is great.
- Positive feedback was received regarding the following menu items:
 - Lemon orzo soup, vegan chicken tenders, cheesecake and roast pork with chimichurri sauce.

1:35PM

- Adjournment