

Jeffrey D. Coffin

Education:

B.S., Industrial Engineering, S.U.N.Y. College of Technology, Utica, NY.
M.B.A., Total Quality Management (TQM), Dowling College, Oakdale, NY.

Professional Certifications:

Certified Six Sigma Green Belt (CSSGB). American Society for Quality
PPI (Practical Process Improvement) / Lean Manager, TMO corporate certification
Certified Quality Auditor (CQA), American Society for Quality
Certified Provisional Auditor, Quality Management Systems Scheme, RABSQA

Academic Affiliations:

Adjunct Lecturer, Stony Brook University, College of Business, Stony Brook, N.Y., teaching: since 2013
“Lean Principles in Operations”, “Quality Management”, “Supply Chain Management”

Professional Experience:

Thermo Fisher Scientific- Clintrak Clinical Labeling Services, LLC. (Division of Fisher Clinical Services), Bohemia, New York, 11716

PPI (Practical Process Improvement)- Lean Process Manager / Sr. Quality Compliance Engineer / Director Quality Services
5/2004- present

Leader and division qualified trainer of ThermoFisher Corporate PPI / Lean Business System Quality Improvement methodology Full-time change agent within the organization. Demonstrated mastery of Lean -Six Sigma concepts and tools, proficient in achieving results via the Practical Process Improvement (PPI) / Lean processes.
Lead Kaizen teams in “hands on” improvement efforts addressing costs of quality. In conjunction with the PPI, identify research, develop and implement Lean tools and methods that follow the methodology; Lean Leadership, Value Stream Mapping, Kaizen Blitz, Material Flow, 5S + Visual Management, Lean Sourcing, etc.
Conduct leadership and employee team training (120 trained employees to date).
Provide ‘Sensei-type’ coaching to facility leadership, employees and representatives to develop their Lean expertise over time.
Lead/work with cross-functional teams to streamline processes to improve the customer experience, enable profitable growth and become more efficient. (Implemented improvements leading to revenue gains of \$7MM)
Provide ongoing Lean support to multiple teams at multiple facilities.
Work closely with Senior business leadership, site lean core teams, PPI steering committees to identify ways to accelerate the culture change necessary to support the PPI / Lean Business System.
Help teams identify new projects through value stream mapping, data analysis and daily management systems. Coordinate the project funnel to keep an ongoing queue of projects to meet productivity and customer allegiance goals.
Challenge organizational leaders as necessary to create an action-based culture of continuous improvement and accountability to improve their KPI’s, including growth, productivity, inventory, and customer allegiance.
Write, review and approve operations, computer, facility and production equipment Validation / Qualification protocol’s, including installation, operation and performance qualifications for internal quality systems.
Corporate “Lead Auditor” for North America Operations of Fisher Clinical Services. Site liaison for all outside client-agency cGMP general quality audits (hosted 100+ audits) . Direct / perform internal and external auditing functions. Develop supplier audit / qualification program. Develop and mentor site internal quality audit team.

Altana Inc., (Division of Altana Pharma, AG) Melville, New York, 11747

Sr. Manager, Quality Assurance Operations

8/2002 – 5/2004

Watson Laboratories Inc. (Division of Watson Pharmaceuticals, Inc.) Copiague, New York, 11726

Director, Quality Assurance

9/2000 - 8/2002

Del Laboratories Inc, Farmingdale, NY

Director, Quality Assurance

1993-2000