Introductions

Panel Moderator
KAUMIL DALAL
Director, Technology
West Monroe Partners

Expert Panel

DOUG MCMAHON
Vice President for Strategy
New York Power Authority

KEVIN DICK
Director
Programs Delta Institute

STEVE SUNDSTROM
Vice President, North America Utility Segment
C3 IoT

KRISTIN BARBATO
Former Utility Executive
Independent Consultant
Expert Panel Discussion Overview

- **The digital shift** is requiring utilities to rethink the traditional business model
- **Regulators** are pushing utilities towards digital
- **Utilities** are going digital to improve visibility of technologies on their systems
- **Data** available from grid modernization is plentiful and can be overwhelming
- Internally, for employees and externally for customers, utilities are investing in technology to improve their experiences

Expert panel will discuss their perspectives on utilities embrace of digital technology and use cases providing utilities the opportunity to improve operational efficiencies, and make customer and employee interactions with utilities easy.
Panel Breakdown

- Expert Panel Background and Experience
- Expert Panelist Presentation with Q&A at the end of each presentation
  - Doug McMahon
  - Steve Sundstrom
  - Kevin Dick
  - Kristin Barbato
- Expert Panel Discussion
- Final Q&A