What Should I Know About IT at Stony Brook?

Chuck Powell
Chuck.powell@stonybrook.edu

http://it.stonybrook.edu/it-guides/students
We're here to help your student!

TLT Student Support
631-632-9602
Melville Library Room S1460
Student Union 080
http://it.stonybrook.edu
helpme@stonybrook.edu
What you really need to know!

- Having a computer is **not** a requirement although most students do.
- We provide “places”, “faces” and “things” to help your student get their academic work done.
- Lot’s of people in different units across the campus interested in helping.
- Hardware is cheap, data is priceless – plan accordingly!
What they need to know!

- Their SOLAR ID # (e.g., 123456789) and password
- Their NetID (e.g. cgpowell) and password
- Their email address (e.g. chuck.powell@stonybrook.edu)
- How to find help (see first and last slide)
Lot’s of services that we offer

- Wired and wireless connectivity pretty much everywhere. Verizon has the best cellphone coverage on campus!
- Fundamental services like email, calendaring, document sharing, personal websites, etc. through Google Apps for Education
- Printing -- 20 single pages/day; 15 double sided
- Access to course information (Blackboard) and Library information from on and off campus
- Physical and virtual access to the right sorts of computers and software (SINC Sites and virtual SINC)
- Access to just about every student administrative piece of information through SOLAR
But wait there’s more!

- Free software or software at a deep discount [http://it.stonybrook.edu/services/software-catalog/browse](http://it.stonybrook.edu/services/software-catalog/browse)
- Classes on how to use the software or to conduct research (N.B. neither Google nor Wikipedia actually has all the answers)
- Specialized services for everything from understanding Linux to developing multi-media presentations
- Lots and lots of patience and willingness to answer questions
TLT  Student Support
631-632-9602
Melville Library Room S1460
Student Union 080
http://it.stonybrook.edu
helpme@stonybrook.edu