Lean Healthcare Certificate

A COMPREHENSIVE 8-DAY COURSE FOR THE HEALTHCARE PROFESSIONAL

In this program, participants will learn the fundamentals of continuous improvement in a classroom setting. They will then work in teams to apply the principles and tools of continuous improvement in an actual healthcare process at Stony Brook University Hospital. Each day participants will be introduced to appropriate best practices to address the challenges facing healthcare professionals every day. This learn-by-doing method will prepare students to return to their own workplace with the confidence to implement continuous improvement methodologies. This essential program was developed to provide the healthcare professional with the knowledge and experience needed to effect positive change within their own organizations. Participants will learn the critical steps they can take to assure dramatic, continuing improvements.

Program Overview:
Day One: Monday, April 29, 2013
Introduction to Continuous Improvement

Day Two: Monday, May 6, 2013
Creating Stability

Day Three: Monday, May 13, 2013
Continuous Flow and Pull Systems

Day Four: Monday, May 20, 2013
Standardized Work and Jidoka

Day Five: Monday, June 3, 2013
QC Tools—The Junction of Lean and Six Sigma

Day Six: Monday, June 10, 2013
Management Responsibility—Creating “True North” Momentum

Day Seven: Monday, June 17, 2013
Value Stream Mapping

Day Eight: Monday, June 24, 2013
Company-wide Improvement

Cost: $2,595 per person
Site: Northport VA Medical Center
To register please visit: www.stonybrook.edu/cet

For more information, contact Teresa Goodfellow
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Who Should Attend:
This course is a must for anyone in your hospital or healthcare organization who is seeking to apply lean thinking in their facility by implementing a CI program, new employees at a company already using lean principles who need to get up to speed, and professionals and staff looking for a comprehensive refresher.

After Program Completion Participants Will Be Able To:
- Demonstrate a solid understanding of Lean/Continuous Improvement principles and philosophies;
- Know which of the tools they can implement to help their company’s bottom line;
- Determine key opportunities and apply those tools in their own business;

About the Program Faculty - Stony Brook’s Center for Operational Excellence and GBMP

The Stony Brook Center for Operational Excellence and GBMP (based at UMass Boston) are not-for-profit organizations that have partnered to help New York companies become more productive, competitive and profitable through continuous improvement education and hands-on implementation of best practices. We have worked with many companies, including healthcare organizations, teaching the tools of Lean and Six Sigma. In addition, GBMP is the administrator of The Shingo Prize for Operational Excellence in the northeast, and Stony Brook University is the New York Ambassador for The Shingo Prize.