Helpful Hint #2: What to do if Campus Name is Null in a BI-Finance Dashboard

First note that since the Campus, Account Number, and FY are linked and the ‘000000’ account is not a valid account, the Campus field will return only the “Null” option. The default value for either Account Number (000000) or Sub Fund Group (XXXXXX) has been set for each page to prevent automatic running of long, unnecessary queries.

1. Either remove the ‘000000’ from account or replace with a valid account and the Campus name will appear.

2. If there is a valid account in the Account Field or the field is blank and the campus is still ‘NULL’, ask your campus security administrator to check your permissions and accounts assigned and update if necessary. If your permission should be:
   a. Account Level Users, then the account needs to be assigned to your user id. To add account to a user the campus security administrator uses the ‘Account Group and Account Security Maintenance for BI-Finance’ link.
b. Campus-wide Level Users, then you were assigned OBI_FIN_ACCT by mistake, your campus security administrator needs to remove this permission. To check your permissions for ‘OBI_FIN_ACCT’, click on your user id in upper right hand corner, click on ‘My Account’, click on ‘Roles and Catalog Groups’.